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OFFICIAL

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being transmitted by
facsimile to Commissioner of Patents, Alexandria, VA 22313-1450 at
fax phone number 703-872-9315 on
Feb. 5, 2004

(16 pages)

By

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SUPPLEMENTAL AMENDMENT

Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir:

In response to the Office Action dated 19 May 2003, the RCE
and Amendment filed on 19 November 2003, and the in-person
Examiner's Interview on 7 January 2004, please amend the above-
identified Patent Application as follows:

11/22/2004 TCOLEY 00000013 023285 09161816

01 FC:2202 36.00 DA
02 FC:2201 86.00 DA